thinklio

Thinklio in Practice

Three deployment scenarios illustrating how autonomous agents work at different scales

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These scenarios are illustrative. They describe realistic deployments based on Thinklio's designed architecture and intended capabilities. They are not case studies from existing customers. Thinklio is in active pre-launch development.

About These Scenarios

Each scenario describes a different scale of Thinklio deployment: an individual professional, a small project team, and a mid-size organisation. Together, they illustrate how Thinklio's core capabilities apply across different contexts.

For each scenario, we describe the context, the agents deployed, what those agents actually do day to day, and the approximate cost. All cost figures are modelled estimates. The names, organisations, and details are fictional.

Scenario	Scale	Agents	Monthly Cost
A: Individual Professional	1 person	1 agent	$40–80
B: Small Team	6 people	3 agents	$200–400
C: Organisation	40 people	8 agents	$800–1,500

SCENARIO A

The Individual Professional

Context

Rachel Tsang is an independent management consultant based in Melbourne. She works with three to four clients at any time, mostly mid-size companies going through operational change. Her days involve client meetings, research, report writing, and a constant stream of email and scheduling.

Rachel signed up for Thinklio's Pro plan and created a single personal agent. She connected it to Telegram and started using it the way she'd use a very capable assistant.

The Agent

Property	Detail
Name	Rachel's PA
Capability level	workflow
Channel	Telegram (primary), web chat (occasional)
Tools	Web search, document retrieval, task management, calendar lookup
Daily budget	$4.00

What the Agent Does

Meeting preparation

Before each client meeting, Rachel sends a message like "Brief me on tomorrow's meeting with Greenfield Logistics." The agent retrieves what it knows about Greenfield from previous conversations: their current restructuring timeline, the concerns their operations director raised last month, the proposal Rachel sent two weeks ago. It assembles a one-page briefing with key talking points and open questions.

In the first week, these briefings were thin because the agent had little context. By week four, they were genuinely useful. The agent had accumulated dozens of knowledge facts about each client from Rachel's conversations, uploaded documents, and meeting notes.

Research

Rachel regularly asks the agent to research specific topics. The agent searches the web, synthesises what it finds, and delivers a structured summary. Rachel reviews it, sometimes asks follow-up questions, and uses the output as a starting point for client deliverables.

Draft writing

At the end of each client engagement phase, Rachel asks the agent to draft a progress report. The agent draws on everything it knows about the engagement: project objectives, milestones completed, outstanding actions, and key decisions. Rachel edits the draft and the agent learns from her edits for next time.

Knowledge Compounding

After two months of use, Rachel's agent has accumulated over 280 knowledge facts across her four active client engagements. It knows her preferred report structure, her writing style preferences, her scheduling constraints, and the specific terminology each client uses. None of this was manually configured. It was extracted automatically from her interactions.

When Rachel starts a new client engagement, the agent applies her working patterns immediately. The ramp-up period for each new client gets shorter.

Cost

Item	Monthly Cost
Thinklio Pro subscription	$29
Execution cycles (avg 12,000/month)	Included in plan
LLM provider costs (Anthropic, BYO key)	$25–45
Total	$54–74

> Rachel estimates the agent saves her four to six hours per week in meeting preparation, research, and first-draft writing. At her consulting rate, that time is worth considerably more than $74 per month.

SCENARIO B

The Small Team

Context

Whitmore & Partners is a six-person advisory team within a larger consulting firm. They specialise in regulatory compliance for financial services clients. The team lead, David Kim, manages three senior advisors and two junior associates. They work on four to six client engagements simultaneously.

The team's biggest operational pain is institutional knowledge. Each advisor knows their own clients deeply, but cross-coverage is poor. When someone is on leave, colleagues struggle to pick up their work. Status updates are scattered across email threads, shared drives, and meeting notes. New associates take months to become productive.

David signed the team up for Thinklio's Team plan and deployed three agents.

The Agents

Agent	Role	Assigned To
Project Knowledge Base	Answers questions about clients, engagements, and project history	Whole team
Status Reporting Agent	Compiles weekly progress reports from team interactions	David Kim (lead)
Regulation Lookup Agent	Searches and summarises regulatory guidance on specific topics	Whole team

What the Agents Do

Day-to-day knowledge retrieval

The most-used agent is the Project Knowledge Base. Team members ask it questions throughout the day about client status, engagement history, and past decisions. The agent draws on team knowledge while keeping each member's private conversations isolated. When advisor Sarah asks about a client, the agent uses the team's shared knowledge and Sarah's own context, but never another advisor's personal notes.

Weekly reporting

Every Friday morning, David asks the Status Reporting Agent to compile a weekly summary. The agent reviews the week's interactions across the team, identifies key milestones, flags upcoming deadlines, and drafts a structured update. What used to take David 90 minutes of trawling through emails and shared documents now takes 15 minutes of review and editing.

Regulatory research

When an advisor needs to check a specific regulatory requirement, they ask the Regulation Lookup Agent rather than spending 30 minutes searching APRA or ASIC guidance. Over time, the team's most frequently referenced regulations are held in the agent's knowledge base and retrieved instantly.

The Privacy Model in Action

Privacy is structural, not a setting someone might forget to turn on. When junior associate Tom asks the Project Knowledge Base about a client, the agent draws on team knowledge and Tom's own user knowledge. It never surfaces David's private reflections, Sarah's salary negotiation notes, or any other user's personal context. This isolation is enforced at the database level through row-level security policies.

Cost

Item	Monthly Cost
Thinklio Team subscription	$129
Execution cycles (avg 65,000/month)	Included in plan
LLM provider costs (Anthropic, BYO key)	$95–180
Total	$224–309

SCENARIO C

The Organisation

Context

Bayshore Community Services is a not-for-profit aged care provider based in Perth, Western Australia, with approximately 40 staff across care services, administration, finance, and management. They deliver home care packages, social support programs, and community transport.

Bayshore's operational challenges are typical of the aged care sector: tight funding margins under IHACPA models, regulatory compliance obligations (Aged Care Quality Standards), a workforce that spends too much time on administrative tasks, and institutional knowledge that walks out the door every time an experienced staff member leaves.

The Agents

Agent	Assigned To	Function
Client Enquiry Agent	Care Services	Triages incoming enquiries, collects initial information, routes to coordinator
Care Package Assistant	Care Services	Answers staff questions about care package guidelines and funding rules
Compliance Checker	Administration	Reviews documents against Aged Care Quality Standards, flags gaps
Policy Guide	All staff	Answers questions about internal policies, procedures, and HR guidelines
Incident Report Assistant	Care Services	Helps staff complete incident reports with correct categorisation
Board Briefing Agent	Management	Compiles monthly operational summaries for board papers
Expense Reviewer	Finance	Checks expense claims against policy, flags exceptions
Rostering Assistant	Administration	Answers rostering queries, identifies scheduling conflicts

Governance in a Regulated Environment

Aged care is a regulated sector with serious consequences for compliance failures. Bayshore's deployment is governed by organisation-wide policies that reflect this.

Client confidentiality. Agents cannot share client-identifiable information outside the care services team. The Client Enquiry Agent is restricted to general service information.

External communication approval. Any agent action that sends content to an external recipient requires approval from a team coordinator or the operations manager.

Incident reporting compliance. The Incident Report Assistant flags any incident that may trigger mandatory reporting obligations. These are always escalated to a human manager.

Budget controls. Each agent has a daily budget. The Board Briefing Agent has a higher budget on the last Friday of each month for compilation tasks.

What This Looks Like Day to Day

Morning: care coordinator starts their shift

A care coordinator asks the Care Package Assistant about adding physiotherapy to a client's Level 3 package. The agent retrieves the relevant guidelines and explains funding allocation, co-payment requirements, and the referral process. The coordinator has the answer in 30 seconds rather than searching through the My Aged Care portal.

Midday: incident report processing

A support worker reports a client fall during a home visit. The Incident Report Assistant guides them through the report, categorises the incident, identifies it meets the threshold for mandatory reporting under the Serious Incident Response Scheme, and flags it for the operations manager. The agent does not submit the report externally; it prepares everything for a human decision-maker.

Afternoon: new staff member has a question

A recently hired administration officer asks the Policy Guide about volunteer onboarding. The agent walks them through the procedure: police clearance, NDIS worker screening, orientation session scheduling, and documentation requirements. No one on staff had to stop working to answer.

Audit Trail

Every interaction is logged. When the Aged Care Quality and Safety Commission conducts a review, Bayshore can demonstrate that their AI-assisted processes are governed, auditable, and compliant.

Cost

Item	Monthly Cost
Thinklio Organisation subscription	$499
Execution cycles (avg 380,000/month)	Included in plan
LLM provider costs (Anthropic, BYO key)	$350–650
Total	$849–1,149

> For context, a single operations coordinator at Bayshore costs approximately $7,500 per month. The entire Thinklio deployment, serving all 40 staff with eight agents, costs roughly the equivalent of hiring one-seventh of an additional staff member.

Summary

These three scenarios illustrate a consistent pattern. At every scale, Thinklio's value comes from the same foundations: agents that reason rather than follow scripts, knowledge that compounds with use, and governance that makes autonomous operations safe enough to trust with real work.

These are modelled scenarios, not case studies from existing deployments. Thinklio is in active pre-launch development and we are forming early access partnerships now.

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